

ACCEPTABLE USE POLICY

Effective Date: 20 May 2026

This Acceptable Use Policy (“AUP”) sets forth the rules and guidelines governing the use of Chatterly (“Services”) provided by ydangle apps (Pty) Ltd (“Provider” or “we”). This AUP applies to all users, licensees, resellers, affiliates, and any party (“User” or “you”) accessing or using the Services.

1. Purpose & Scope

1.1 Purpose.

This AUP aims to ensure that Chatterly is used in a lawful, ethical, and secure manner. By accessing or using Chatterly, you irrevocably agree to comply with this AUP in addition to any other agreements you have with Provider, including the SaaS Licensing Agreement.

1.2 Scope.

This AUP applies to:

- Any data uploaded to Chatterly’s servers;
- All usage of Chatterly, whether accessed directly or integrated into third-party applications via SDKs or APIs;
- All resellers, affiliates, and their clients or end-users, where applicable. Should you engage any such party you undertake to familiarise such party with the terms of this AUP and bind them hereto.

2. Prohibited Content

2.1 Illegal or Harmful Content.

You may not upload, store, transmit, display, or otherwise make available any content that:

- Violates any local, regional, national, or international laws and regulations;
- Is defamatory, abusive, harassing, threatening, or hateful;
- Promotes violence, discrimination, or illegal activities;
- Contains child sexual abuse material (CSAM) or any content exploiting minors;
- Is obscene or otherwise objectionable, as determined by Provider in its sole discretion.

2.2 Intellectual Property Infringement.

You may not upload or distribute any content that infringes upon or misappropriates the intellectual property rights of others, including copyrights, trademarks, patents, or trade secrets.

3. Prohibited Activities & Technical Misuse

3.1 Technical Misuse.

You agree not to:

- Attempt to gain unauthorised access to Chatterly or related systems, networks, or data;
- Interfere with or disrupt the integrity or performance of Chatterly or third-party data contained therein;
- Launch or facilitate any attack on Chatterly including, but not limited to denial-of-service (DoS), distributed denial-of-service (DDoS), or similar harmful activities;
- Use automated scripts, crawlers, or bots that place an unreasonable load on Chatterly or its infrastructure, unless expressly permitted in writing by Provider. The determination as to what constitutes an unreasonable load shall be at Provider's sole discretion.

3.2 Malware and Security Violations.

You shall not upload, transmit, or distribute any viruses, malware, or other harmful software intended to damage or interfere with the proper functioning of Chatterly or any associated hardware, software, or data.

3.3 Compliance with Laws.

You agree to use Chatterly in compliance with all applicable laws and regulations, including but not limited to those governing privacy, data protection, export controls, and consumer protection.

4. Use with Third-Party LLMs & Services

4.1 Third-Party Terms.

If you integrate Chatterly with third-party Large Language Models (LLMs) or other AI/ML services, you must comply with the terms, conditions, and acceptable use policies of those third-party providers. This includes, but is not limited to, any restrictions on data type, data content, and output usage.

4.2 Data Input & Output.

You are solely responsible for ensuring that any data provided to or received from third-party LLMs is handled lawfully and in accordance with this AUP and all applicable laws and regulations.

5. Resource Usage & Fair Use

5.1 Resource Constraints.

Provider reserves the right to limit or throttle resource usage (such as bandwidth, API calls, or storage) at its sole discretion to maintain the stability and performance of Chatterly for all Users.

5.2 Excessive Usage.

Repeated or sustained usage patterns that Provider deems to be excessive or abusive may result in immediate suspension or termination of access, without prior notice.

6. Monitoring & Enforcement

6.1 Monitoring.

Provider reserves the right (but is not obligated) to monitor any and all activity and content submitted through Chatterly to ensure compliance with this AUP and to investigate potential violations.

6.2 Enforcement Actions.

If Provider, in its sole reasonable discretion, believes that you have violated this AUP, Provider may take any enforcement action deemed appropriate, including but not limited to:

- Immediate suspension or termination of your account or access;
- Removal or modification of any prohibited content;
- Disclosure of information to law enforcement or regulatory authorities, if required by law or if we deem it necessary to protect Provider or others.

7. Reporting Violations

7.1 User Reporting Mechanism.

If you become aware of any violation of this AUP, you are encouraged to report it to Provider at info@ydangleapps.com.

7.2 Provider's Investigation.

Provider may investigate suspected violations, and your cooperation is expected in any inquiries or investigations. Failure to reasonably cooperate may result in suspension or termination of your account or Services access.

8. Disclaimer & Liability

8.1 User Responsibility.

You are solely responsible for all content, data, and activities conducted through Chatterly under your account, including any activity by your employees, affiliates, or subcontractors.

8.2 Provider's Liability.

To the fullest extent permitted by law, ydangle apps (Pty) Ltd assumes no liability for the content you submit, store, or share through Chatterly.

9. Changes to the AUP

Provider reserves the right to modify or update this AUP at any time and without prior notice. Such modifications or updates will be effective immediately upon posting the revised version on Chatterly's website or by notifying you via email or other means of communication. Your continued use of Chatterly following any changes constitutes your acceptance of the revised AUP.

10. Jurisdiction & Governing Law

This AUP shall be governed by the laws of the Republic of South Africa, without regard to conflict of law principles. Any disputes arising from or relating to this AUP shall be subject to the dispute resolution provisions set forth in the applicable SaaS Licensing Agreement.

If you have any questions regarding this AUP, please contact us at:

ydangle apps (Pty) Ltd

Email: info@ydangleapps.com